

Panorama

VERANDA GROUP NEWS SEP 2010



HERITAGE

RESORTS

MAURITIUS



HERITAGE

Le Telfair

The new Heritage Le Telfair has reopened its doors!

The hotel has reopened after renovation with a particularly innovative concept of the 'Seven Colours Millesime Collection' spa and a new emphasis on the natural beauty of the surrounding region. Offerings range from new rooms for families to accommodation for couples looking for unique experiences along and beyond the beach.

The 158 rooms and suites are now more luxurious than ever with a more feminine design which reflect the glamorous and warm atmosphere of this hotel perfectly.

The Frederica Nature Reserve with its 1300 acres of lush vegetation, its fauna and flora also offers an exclusive range of new activities.



Customers can now enjoy new high-tech equipment such as interactive televisions with plasma screens, iPod docking stations in the suites and broadband internet access services in their rooms. For younger children, the Timomo Kids Club is open from 8:30 a.m. to 11:00 p.m. and is one of very few children's club on the island to accommodate children as young as 2 years old!

While children play, parents will be able to relax at the new 172 m² outdoor heated pool or enjoy a delicious meal at Gin'ja, the hotel's Pan Asian restaurant situated on the beach and newly renovated. Heritage Le Telfair has also redesigned its two restaurants: Annabella's main restaurant with open kitchen, which now offers a buffet or an à la carte service as well as Le Palmier bar, which also serves our guests on the beach and at the pool and serves light meals, snacks and beverages.

The interactive kitchen concept extends throughout the resort ... a feast for all the senses!





The Heritage Le Telfair receives the 'Wine Spectator Award of Excellence' for its wine list at Annabella's restaurant's

This distinction awarded by the Wine Spectator magazine recognises restaurants with the finest wines. Among the criteria are the varieties of selection of wines, storage conditions, as well as the creativity of menu, wines to match the dishes and the presentation of the menu and wine list in general. Annabella's restaurant at Heritage Le Telfair is recognized as one of the best gastronomic addresses on the south coast. It has an open kitchen concept and looks out over a magnificent view of the river.



Heritage Le Telfair
voted "Best Golf Resort in Mauritius"
at the World Travel Awards!

The Heritage Le Telfair has been recognized by being voted Best Golf Resort in Mauritius by the specialists of the World Travel Awards, which have just been held in South Africa.

The Heritage Le Telfair Golf & Spa Resort top the ranking ahead of Constance Belle Mare Plage Resort, Dinarobin Hotel Golf & Spa Paradis Hotel & Golf Club Le Touessrok and One & Only Le Saint Geran, which were the other resorts nominated in the Mauritian category.

This 17th round of the awards was held at the Sandton Convention Centre in Johannesburg on 7 July 2010. More than 183,000 professionals from the tourism industry including travel agencies, tour operators and tourism organisations participated in the vote. Fantastic recognition for this unique hotel!

A Week in Provence

at Heritage Le Telfair Golf & Spa Resort

From 1 to 7 November 2010, will be the first 'Provençal Week' at the Heritage the Telfair. During this week, Laurent Vidal, owner of 'La Courtade' wine estate, and Armand Arnal, the star chef from 'La Chassagnette' who was recently awarded the Gault Millau Golden Trophy, will bring the multiple facets of Provençal cuisine to our guests.

Our hotel guests and wine lovers will be able to taste the exceptionally good wines from this Alsation vineyard. As for the food, Chef Armand Arnal will prepare a combination of original products, in perfect harmony with the wine!



New televisions and a new multimedia system in the rooms of the Heritage Le Telfair!



The new interactive flat screen televisions in the bedrooms of Heritage Le Telfair now have the 'Locatel' multimedia system! This offers unique multimedia services (video games, high speed Internet access, rental of films, radio and information on hotel services) to make our

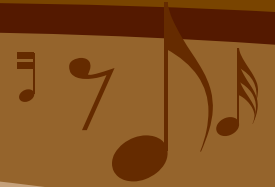
guests feel more at home during their stay.

The installation of this system is in line with the Veranda Group's efforts to provide the best equipment, technology and services to its guests.



HERITAGE

Awali



Basil Hodge, jazz pianist, at the Heritage Awali Golf & Spa Resort

Heritage Awali had the pleasure of hosting the famous British jazz musician Basil Hodge at two evening events.

The young English pianist, who has been a main feature of the London jazz scene for the last 10 years, Basil Hodge has been inspired by many famous jazz musicians - James Brown, Miles Davis, Charlie Parker, John Coltrane, among others, distilling his compositions into a subtle blend of post-bop and Latin jazz. Basil Hodge was passionate about the piano at an early age, and guided by Tim Richards studied at both Mannes College in New York and the prestigious Goldsmiths College in London. He performs regularly at the Savoy Hotel in the Strand and has two albums to his credit: "My Guardian Angel" in 2003 and "Sound Reasoning" in 2009. Guests of Heritage Awali had the pleasure of listening to this artist on 8 and 10 July 2010.

Bread Festival at the Heritage Awali

Heritage Awali Golf and Spa Resort, in collaboration with 'Les Moulins de la Concorde' held the event "Pains en fête" from 20 to 27 June 2010. Our special guest was Didier Chouet, "le Meilleur Ouvrier de France" (Best Artisan of France) and world runner-up in the bakery section.

To titillate our guests' taste buds, Executive Pastry Chef Gilles Refloc'h, Executive Sous Chef Motet Gilbert, and their teams organised events each day the week before around the theme of bread...



The "Celebrate Bread" event completes the culinary trilogy at Heritage Awali following the "Celebrate Sugar" and "Celebrate Chocolate" events.

Coming soon.... A week celebrating food and wine at Heritage Awali!

A week combining unique culinary traditions and wine will be held from 8 to 15 November next. Three celebrities from the northern Rhone Valley, Pierre Gaillard, Francois Villard and Yves Cuilleron will be there to introduce our guests to the wines of Vienna. The French Chef Laurent Petit, will be on board too! He is the director of "Les Clos Des Sens" which received its second star in 2007 and which is appreciated internationally by the most discerning palates.

A fiesta of flavours to look forward to!

Various stars at a radio show live from the Heritage Awali !

The Veranda Group, in collaboration with Thompsons Holidays South Africa, held a "live radio show" over 5 days. It was broadcast live from Heritage Awali by the presenters of the morning show 94.7, the no.1 radio station in Johannesburg. On this occasion South African celebrities present at the hotel were: Darren Simpson, Samantha Cowan, Bongani Bradley Nxumalo Graeme and David Joffe were interviewed.



SPAS - MILLESIME COLLECTION

Launch of the 'Seven Colours Spa Millesime Collection' at the Heritage Le Telfair !

The 'Seven Colours' spa brand was created in 2004 in Mauritius, well-being destination par excellence, known and recognised worldwide for its know-how deriving from its multicultural traditions.

After having developed across the island and now also in South Africa, the Mauritian Spa brand has had a makeover this year with a new logo, a brand new structure and also an entirely new upmarket offering – the 'Millesime Collection', which will first be unveiled at Heritage Le Telfair. This Seven Colours 'collection' will be available to our guests in our upmarket hotels such as Heritage Le Telfair, offering them even more luxury with a new range of services.

Just like the name "Millesime" is commonly attributed to the year of a perfume or a wine of exceptional quality, Seven Colours Spa 'Millesime Collection' will define the category of upmarket spas.

In an environment that is naturally replenishing, the spa at Heritage Le Telfair will offer exceptional facilities, refined spa experiences and discreet service which is both personalised and attentive...

A new well-being facility, unique in Mauritius, including a hydrotherapy pool, power showers and beautiful outdoor spaces for relaxation. A customized spa experience in which exclusive treatments designed by the brand are supplemented by a range of experiences which also extend throughout the hotel - customized fitness programs, introductory sessions to well-being, choices of "healthy" dishes and beverages and meditative relaxation sessions or relaxation sessions arranged in the guest's room, are among the new services offered.

All these benefits and services dedicated to well-being and relaxation will allow customers to enjoy their stay to the maximum and leave physically and mentally revitalised.





VILLAS VALRICHE EXPERIENCE

MAURITIUS

Opening of the first phase of Villas Valriche Experience

Soon, the new reception center will welcome its first guests at the Château de Bel Ombre, the magnificent 20th century mansion.

The first floor will be entirely dedicated to receiving our guests with a customer relations desk, concierge and a lounge and internet corner. The ground floor of the mansion will house a bar and a restaurant open to local guests as well as guests of Heritage hotels and villas.



Opening of C Beach Club in sight !

Facing the sea, set against the lush, multicoloured and abundant natural background of the Bel Ombre Estate's 5,000 acres, the C Beach Club, opening in december 2010, aims at being the island's sea, sand & sun experience par excellence. With its trendy atmosphere and contemporary décor, the C Beach Club brings together tropical accents and Mediterranean flavours for genuine moments of cool chic relaxation, right on the beachfront.

A E-Concierge service online soon

To best meet the needs of our selective clientele, with high expectations and requirements, our E-Concierge service which offers online booking of all services through the website www.villasvalricheexperience.com has been set up. This E-concierge service on our bilingual site will soon be ready to offer our customers the convenience of online booking of various services before they arrive.

A new identity for the Domaine de Bel Ombre

A new identity consisting of a logo and a stamp were developed for the Domaine de Bel Ombre to bring all involved in the estate under one roof and to make this integrated area itself a destination within the destination.

Visit the new website of the Domaine de Bel Ombre (www.domainedebelombre.mu) to discover this new world.

Domaine de
Bel Ombre

THE AUTHENTIC MAURITIUS



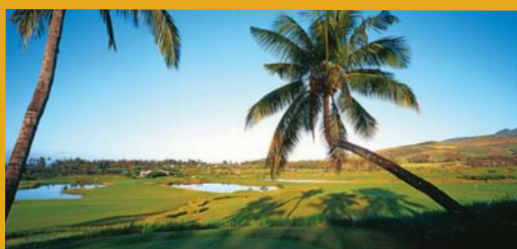
 *Frédérica*
NATURE PARK

A new name for the nature reserve

In August 2010, the Valriche Nature Reserve was renamed the 'Frédérica Nature Reserve'. In addition, since May 2010, new activities such as a "night safari" in the reserve have been available to guests.

Golf du  Château
DOMAINE DE BEL OMBRE

The members of IAGTO voted the Golf du Chateau the best golf course in Mauritius!



The Golf du Chateau golf course and the Heritage Le Telfair were pleased to welcome members of the International Association of Golf Tour Operators on their annual tour to Mauritius. Following their visit, the tour operators filled in a questionnaire to establish a ranking of the best golf courses and hotels on the island. The Golf du Chateau golf course came out on top with its 18-hole championship course (Par 72) with a score of 5.5 out of 6. The Heritage LeTelfair was ranked second in terms of accommodation with a total of 5.6 out of 6. Real professional recognition for these two entities!



The Villa Valriche estate, Golf du Château course ranked among the top 20 golf courses in the world!

Primelocation.com, the number 1 English real estate site, established its annual Top 20 best golf estates in the world listing. Villa Valriche estate with its Golf du Chateau course is ranked in 14th place and is the only golf course estate in the Indian Ocean area to be included! This ranking is based on both the location of the course, quality of facilities and the technical level of the course. The ranking has been compiled by Peter Swain, a former senior golfer, who is also a writer and television producer, who has played on the world's most beautiful golf courses.

Panorama

Veranda
RESORTS
MAURITIUS



The new **Veranda Grand Baie** is coming!



Veranda
GRAND BAIE
HOTEL & SPA MAURITIUS

The renovations are underway at Veranda Grand Baie Hotel & Spa and are going smoothly. The reopening of this oasis of Creole charm in the heart of the lively resort of Grand Bay will proceed as planned on 1 October.

It's a full renovation which will nevertheless

preserve what makes this hotel a success ... an establishment recognised and appreciated for its charm and friendliness.

Ranging from the comprehensive redevelopment of its 94 rooms through the strengthening of its Creole theme and

the creation of a sandy beach around the pool, the hotel will be completely refurbished and will offer its guests new public spaces, beautiful gardens and a new bar and restaurant.

Famous comedians from Reunion Island at Veranda Paul & Virginie !

Veranda Paul & Virginie had the pleasure of hosting the famous comedians Thierry Jardinot, Mary Alice and John Lawrence Sinaman Faubourg who hail from Reunion. The three comedians took to the stage in Mauritius in their show "Vinn Rie Ek Cousins." The leading comedian on the island of La Reunion, Thierry Jardinot has over 20 years of experience under his belt, has recorded twenty CDs and DVDs, has collaborated on the production of three comic books and has written more than 300 sketches. All three enjoyed the quiet romantic charm of this hotel in the heart of the fishing village of Grand Gaube, located facing the exceptional panorama of the three northern islands.

Veranda
PAUL & VIRGINIE
HOTEL & SPA MAURITIUS



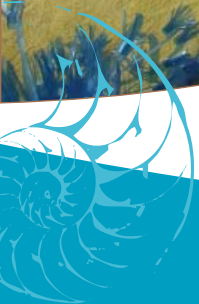
Thierry Jardinot surrounded by Jennifer, HM of the hotel and Caroline, sales manager of the group



Creative recycling workshops for children!

Veranda Palmar Beach Hotel has recently introduced, in addition to its usual painting, sculpture and paper mache activities, a recycling workshop. In fact, 'Plastic art' took centre stage this quarter!

Supervised by the team running the mini club, children can give free rein to their artistic talent and creativity by combining utility with beauty as they create pretty flowers, baskets and other shapes with plastic bottles ... what a great way to encourage new vocations and budding environmentalists!



Andrew Mc Lean accompanied by Caroline, Sales manager of the group and Raoul Maurel, HM of the hotel

The greatest South African cycling champion at the Veranda Pointe aux Biches

Two months after the hotel closed for the complete renovation of its kitchen and buffet as well as some refurbishments aimed for the comfort of its clientele, Veranda Pointe aux Biches was pleased to welcome Andrew McLean, one of South Africa's greatest cycling champions.

Taking part in the 29th annual Tour of Mauritius in 2010, he came to stay at the Veranda hotels, confirming his trust in and love of the group and its charming establishments.



Restructuring of the Sales, Marketing and Communications Department



From 1st September 2010, a brand new structure has been set up in Veranda Group's Sales, Marketing and Communication Department. Audrey Havelle, formerly Sales & Marketing Manager for 'Villas Valriche Experience', will lead the sales department including the reservation and the new E-Commerce Department while the Department of Marketing and Communications will be headed by Fabien Lefebvre. Both of them

have a great deal of experience in sales and marketing and look forward to this new challenge.

Michael Geerdhary formerly the Golf Sales Manager, has now joined the Marketing Department as Business Intelligence Manager and Steven Shearer, Director of Golf du Chateau, will now also be in charge of sales and marketing of golf.

New sales manager for Asia, the Middle East and the local market !

Saheed Eyasim is in charge of India, Far East, China, Middle East and the local market as from September 1st, 2010. A Mauritian by birth, he replaces Dominique Audibert who after more than eight years in the group has decided to move on in his career. Saheed has over 18 years of experience in the tourism and hospitality industry. He has worked in the sales departments of various hotels in Mauritius. He is no stranger to the Veranda Group, having spent the past four years at Heritage Le Telfair as Sales Executive. Attentive to details, friendly and an enthusiastic team player, Saheed takes on this new challenge with enthusiasm and determination.



Thank you for your attention!

